

Working title: Sachiko Goodyear's Online Portfolio - Beta Test Report

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Subjects:

Three people who have never seen the website before took part in the test. The first tester is an elementary school art teacher in her 60s. The second tester is a high school art teacher in her 30s. The third tester is a middle school art teacher in his 30s.

Think Aloud Tasks:

View my resume, view my portfolio, and contact me.

Summary of Think Aloud

All testers were able to complete the tasks easily. The first tester completed the tasks, but was distracted by the bullets on the headings. She clicked them thinking that they may link to something. Tester #1 also took a while to locate the hyperlinks within the content, leading me to conclude that I ought to make the links nestled within the body text more apparent. When tester #3 clicked an external link, I realized that I had forgotten to make it open in another tab.

Summary of Post- test Interview

All testers found the tasks relatively easy to complete. Everyone liked the image and the black and white theme. Therefore, I will leave the image even though I had seriously considered replacing it with a photo of myself. Tester #3 commented that he is a visual person and would like to see more images. He also suggested that including a function that automatically inserts a predefined subject into the email would be ideal. All testers loved the John Keats quote in the intro and would like to see it stand out more.

Findings to be Implemented

As a result of the beta test, I will make the following changes:

- Remove the bullets from the headings, they aren't necessary and distract the user
- Make the hyperlinks that are nestled in the body text more apparent. I will make them bold and experiment with increasing their size
- Make all external links open in a separate browser window.
- Make the quote on the index page larger.
- Rather than list the work samples as text hyperlinks, I will use screenshot images to represent work samples to add more visual appeal.

Findings not to be Implemented

- The email function that automatically populates the subject field with predefined info will be examined at a future date if it is found to be necessary